



20. Were any patients harmed by the conduct?

Mark all applicable

- | | |
|--|---|
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Minor physical harm |
| <input type="checkbox"/> No harm | <input type="checkbox"/> Significant or major physical harm |
| <input type="checkbox"/> Latent or potential harm (e.g. exposed to radiation, risk of infection) | <input type="checkbox"/> Death |
| <input type="checkbox"/> Drug dependency | <input type="checkbox"/> Other (specify below) |
| <input type="checkbox"/> Minor psychological or emotional harm | |
| <input checked="" type="checkbox"/> Significant or major psychological or emotional harm | |

21. Please describe what happened



Please describe what happened or what you are concerned about, including the place, date and time the events occurred. Where appropriate, please include details of the type of treatment involved, names and contact details of any witnesses.

DR HILLOL DAS REFUSED TO OBEY THE MENTAL HEALTH ACT 1986 BY NOT BEING PREPARED TO IDENTIFY HIMSELF AS A SIMPLE REQUESTER OF INVOLUNTARY TREATMENT ON 11/02/2013 AND 10/04/2013 BUT INSTEAD CHOSE TO LET THE CRISIS ASSESSMENT TEAM VIOLATE THE SPIRIT OF THE LAW BY HAVING THE LESSER OF THE TWO TEAM MEMBERS FILL OUT THE REQUESTER FORM AFTER THEY HAD ALREADY VISITED ME IN MY HOME.

DR HILLOL DAS BEHAVED LIKE A SIMPLE MEMBER OF THE GENERAL PUBLIC AND NOT A LEGALLY QUALIFIED HEALTH PROFESSIONAL BECAUSE HE DID NOT FEEL OBLIGED TO ADD THE REASON FOR HIS REQUEST FOR INVOLUNTARY TREATMENT TO MY MEDICAL RECORDS.



Attach additional sheets if more space is required, with **your name** clearly marked on each page.

David A.S. Crofts

23 Brisbane Street
BERWICK Victoria 3806

Monday, September 15, 2014

Consumer Liaison Officer
Casey Hospital
Locked Bag 3000
HALLAM Victoria 3803

Dear Sir/Madam,

My complaint is directed to Monash Health and it is your responsibility to call Dr Hillol Das to account, hence a notification to AHPRA is premature.

As your hospital must have had grounds to act, the requested information must have been provided to you.

My complete medical records should logically contain this data and I find its omission from my records unacceptable practice.

Please ensure that Monash Health provides to me a validation, without hindsight, of the actions which it made on the two days in question.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D.A. Crofts', written in a cursive style.

David Crofts.



09 September 2014

PRIVATE AND CONFIDENTIAL

Mr David Crofts
23 Brisbane St
BERWICK VIC 3806

Our ref: 201409082/A5a: LG

Dear Mr Crofts

Thank you for your letter received on 3 September 2014, outlining your complaint about the health service you received from Monash Mental Health Services, Casey Hospital. You have been advised the information you are seeking does not relate to the provision of documents under the *Freedom of Information Act 1982* (Vic) however it may be possible to obtain the information you are seeking by writing to the health service.

My Office was established by the *Health Services (Conciliation and Review) Act 1987* (Vic) to resolve complaints about health services. The Act encourages the parties to a dispute to resolve the issues themselves without my intervention wherever possible. As a first step you should contact the Consumer Liaison Office to discuss your concerns. You may do this by telephoning the Consumer Liaison Officer for Monash Mental Health on 9554 9237 or by completing the enclosed complaint form, adding the questions you would like answered and sending this to Consumer Liaison Monash Health Locked Bag 29 Clayton South Victoria 3169.

I trust that Monash Health responds to your concerns and the matter is resolved. If you do not receive a reply or you are not satisfied with the response, please contact my Office on 1300 582 113 and we may be able to assist you further at that time.

Yours sincerely

Dr Grant Davies
Acting Health Services Commissioner

David A.S. Crofts

23 Brisbane Street
BERWICK Victoria 3806

Saturday, July 12, 2014

Claire Pierce

Director
Freedom of Information
Monash Health
246 Clayton Road
CLAYTON Victoria 3168

Dear Madam,

Clearly the requested data is critical to my continued mental health. If this data was deliberately excluded from my file please respond with the statement that you will try to ensure that no one ever again suffers the same injustice.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'D.A. Crofts'. The script is cursive and fluid, with the first letters of each word being capitalized and prominent.

David Crofts.

3 June 2014

Mr David Crofts
23 Brirsbane Street
BERWICK VIC 3806

Dear Mr Crofts

I write in relation to your letters to Brooke Whiteside dated January 3 & 4, 2014. Firstly I must apologise for the delay in responding.

The purpose of the Freedom of Information Act is to provide access to information, in the form of documents.

In your letter you made two requests for further information and three objections of three provided documents.

1. *Requests for further information*

- a. *Please provide "evidence" of what "initiated" the visits of Shane Szwaja and Amanda Murray of the crisis assessment team to my home on 11/2/2013*
- b. *Please provide "evidence" of what "initiated" visits of Begchoo Green and Campbell Segal of the Crisis assessment team to my home on 10/4/13.*

These requests do not relate to the provision of documents. I have previously provided to you your complete medical record. If any document exists which answers your questions, it is in your medical record.

2. *Objections to content:-*

- a. *The completion of the "recommendation" of 10/4/2013 is incomplete*
- b. *The completion of "recommendation" of 21/6/14 is faulty*
- c. *The "Examination" of involuntary patient by Tennent Tampiyappa on 21/6/2013 is logically circular. David is psychotic and unwell "because" David is psychotic and unwell.*

I acknowledge your objection and will place this letter in your medical record.

Kind regards

Claire Pierce
Director
Freedom of Information

David A.S. Crofts

23 Brisbane Street
BERWICK Victoria 3806

Saturday, January 4, 2014

Brooke Whiteside

Monash Health
Health Information Services - F.O.I. Services
Monash Medical Centre Clayton
Locked Bag 29
CLAYTON SOUTH Victoria 3169

RE: FREEDOM OF INFORMATION REQUEST NO: 20461

Dear Madam,

I have two requests for further information and three objections to the content of three provided documents.


1/ Requests for further information :-

- (a) Please provide "evidence" of what "initiated" the visit Amanda Murray to my home on 11/02/2013.
Note :- It is not sufficient simply to say because Shane Szwaja requested it !!!!
- (b) Please provide "evidence" of what "initiated" the visit of Campbell Segal to my home on 10/04/2013.
Note :- It is not sufficient simply to say because Bengchoo Green requested it !!!!

2/ Objections to content :-

- (a) The completion of the "recommendation" of 10/04/2013 is incomplete.
- (b) The completion of the "recommendation" of 21/06/2013 is faulty.
- (c) The "Examination" of involuntary patient by Tennent Tampiyappa on 21/06/2013 is logically circular.
One can not state that David is psychotic and unwell "because" David is psychotic and unwell.

Yours sincerely,



David Crofts.